



Suns Energy
Renewable Energy Solutions



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Customer Survey Form

Customer Name:	Mr & Mrs Thwaites	Date Installed	26/02/2015
Postcode:	CT4	Sales Member	VANESSA LAITHWAITE
System Size:	3KW	Panels	12 X 250W
System Type:	12 X M215 MICROINVERTER	Manufacturer	ENHANCE

Dear Valued Customer,

Thank you for choosing Suns Energy Ltd for your solar install. We pride ourselves on our customer service and we would be grateful if you could rate our team as follows:

Please tick one of the following:

	Excellent	Good	Average	Below Average	Bad
Customer Service	✓				
Time Keeping	✓				
Politeness	✓				
Tidying up of site	✓				
Team Appearance	✓				
How do you rate your overall experience	✓				

Would you recommend Suns Energy to friends or family (we have a £200 referral scheme)

Yes	No
✓	

Are there any comments you would like to make?

FROM THE SALES LADY TO THE FITTING TEAM AND THE ADMINISTRATION THE WHOLE EXPERIENCE WAS EXCELLENT.

Do we have permission to use & to use your comments and the photos of your PV system /install

Yes	No
✓	

Print Name:	B. THWAITES	Signature:	
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