



Suns Energy
Renewable Energy Solutions



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Customer Survey Form

Customer Name:	Mr Dellow	Date Installed	05/02/2014
Postcode:	SS8	Sales Member	Vanessa Laithwaite
System Size:	4KW	Panels	X16 250W
System Type:	SMA 3600TL INVERTER	Manufacturer	Solarworld Sunmodule

Dear Valued Customer,

Thank you for choosing Suns Energy Ltd for your solar install. We pride ourselves on our customer service and we would be grateful if you could rate our team as follows:

Please tick one of the following:

	Excellent	Good	Average	Below Average	Bad
Customer Service	✓				
Time Keeping	✓				
Politeness	✓				
Tidying up of site	✓				
Team Appearance	✓				
How do you rate your overall experience	✓				

Yes	No
✓	

Would you recommend Suns Energy to friends or family (we have a £200 referral scheme)

Are there any comments you would like to make?

Everything went smoothly & every person we met was friendly, professional, knowledgeable & not pushy - as was the case with a couple of other companies. Staff at the office on the phone were excellent. Michael & Jim were an amazing team, we were so impressed with them - I could enlarge.

Yes	No

Do we have permission to use & to use your comments and the photos of your PV system /install

Print Name:		Signature :	
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