

CUSTOMER SURVEY FORM



| | |
|----------------|--------------|
| Customer Name: | Mrs Cronje |
| Postcode: | CT12 |
| System Size: | 4KW |
| System Type: | 16 X 250W LG |

Dear Valued Customer,

Thank you for choosing Suns Energy Ltd for your solar install. We pride ourselves on our customer service and we would be grateful if you could rate our team as follows:

Please tick one of the following:

| | Excellent | Good | Average | Below Average | Bad |
|---|-----------|------|---------|---------------|-----|
| Customer Service | ✓ | | | | |
| Time Keeping | ✓ | | | | |
| Politeness | ✓ | | | | |
| Tidying up of site | ✓ | | | | |
| Team Appearance | ✓ | | | | |
| How do you rate your overall experience | ✓ | | | | |

| Yes | No |
|-----|----|
| ✓ | |

Would you recommend Suns Energy to friends or family (we have a £200 referral scheme)

Are there any comments you would like to make?

What can I say but thank you for a pleasant and trouble free fit of my solar panels. Polite, informative and professional from start to finish. Wishing you all the very best for the future every member of the team is a credit to the company. Thank you.

| Yes | No |
|-----|----|
| ✓ | |

May we have your permission to use any of your comments on our web site

Install Manager: DEAN THOMAS